

Dealing with Conflicts: Making a Positive Impact

- **Key Commitments**
 - **Collaborating with others**
- **Key Terms**
 - **General Area**
 - **Handicap**
- **Game Changing Behaviors**
 - **Participants can identify types of conflicts that may arise in a golf context. (Pace of play, cheating, rule disputes, etc...**
 - **Players can apply the CARE approach to conflict resolution in a golf setting**
- **Guiding Questions**
 - **1. Why is it important to have the ability to deal with interpersonal conflicts?**
 - **How does the lie you face affect the amount of energy or speed you need to use to hit the ball?**
 - **How does changing the amount of energy or speed you use to hit the ball affect your balance?**
- **CARE**
 - **Communicate**
 - **Actively Listen**
 - **Review Options**
 - **End with a Win-Win Solution**